



steven donahue <cptresidentcouncil@gmail.com>

Resident Council Correspondence - Community Communications and Distribution of Notices

1 message

Jackie Klacik <jklacik@phmdcorp.com>

Wed, Sep 30, 2026 at 5:38 PM

To: steven donahue <cptresidentcouncil@gmail.com>, Daniel Lukat <1991dogcat@gmail.com>

Cc: RCC Mailbox <rliason@cms-results.com>, "Rich Bruno at CPT, Burt and Woolworth Apartments"

<cptburtwoolworth@phmdcorp.com>, "Kandra Mallory , Compliance at CPT, Burt and Woolworth Apartments"

<omahasitecompliance@phmdcorp.com>, "Sparkle Cooper at at CPT, Burt and Woolworth Apartments , Assistant Manager"

<cptburtwoolworthasst@phmdcorp.com>, "klacikconsultingtoday@gmail.com" <klacikconsultingtoday@gmail.com>, Aaron

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<laquala.a.russell@hud.gov>, "Copeland, Brandi L" <brandi.l.copeland@hud.gov>, "enforceomaha@cityofomaha.org"

<enforceomaha@cityofomaha.org>

Thank you for your ongoing commitment to supporting our community and serving as a voice for residents. We value the Resident Council's involvement and the positive contributions you make to our property.

This email is to clarify expectations regarding community communications. Effective immediately, the Resident Council must cease issuing notices, flyers, announcements, or other written communications to residents that address property management responsibilities, policies, procedures, maintenance matters, lease requirements, or operational issues without the express prior approval of Property Management.

To ensure residents receive accurate, consistent, and authorized information, all community-wide communications intended for distribution or posting within the property must be submitted to management for review and approval before dissemination. This process helps prevent misunderstandings, conflicting information, and confusion among residents.

The Resident Council is encouraged to continue communicating regarding resident engagement activities, community-building events, and resident concerns; however, any communication that could be interpreted as an official management directive, policy, notice, or operational instruction must be approved by management in advance.

Please remove any unapproved notices currently posted and refrain from issuing future communications of this nature without prior authorization.

We appreciate your cooperation and look forward to continuing to work together to maintain a positive and well-informed community. Should you have any questions or wish to discuss a proposed communication, please contact the management office.

Thank you both, Mr. Donahue and Mr. Lukat!

Jackie Klacik

Vice President of Operations

CPM® Candidate



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